



## Customer Site Risk Assessment

Job Reference:.....

Date of Risk Assessment:.....

Customer Name:.....

Predicted Start Date:.....

Customer Phone Number:.....

Assessment Carried out by: .....

**Scoring Guidelines:** Risk Number (RN) = O + S + C. All RN scores over **3** are considered a potential risk and should be addressed

Score	O - Occurrence	S - Severity	C - Controllability
1	Very unlikely	Minor impact	Essentially avoidable through selected risk mitigation actions
2	Somewhat likely	Moderate impact	Highly controllable through actions
3	50/50 Chance	Significant impact	Moderately controllable through actions
4	Highly likely	Very significant impact	Largely uncontrollable
5	Nearly Certain	Disastrous impact	Uncontrollable

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### A. Biological hazards Including COVID 19 (biological agents, such as bacteria or viruses)

No.	Hazard	Chance ? Yes / No	Hazard Details	O	S	C	RN	Action to mitigate or eliminate	By Who	When
1.	Inhalation of virus passing on infection	Yes	Inhalation of Virus from droplets in the air from sneezing and coughing without catching sneeze or cough safely	2	4	2	8	Stay 2m apart. Work in separate rooms, Wear facemasks. Check all work team for symptoms and take required action on results. Consult Current NHS Guidelines. Use mobile screens to stay apart from other trades and clients.	Everyone	Whenever safe and possible to do so.
2.	Transmission of Covid 19 via contact with bodily fluids and needle-stick injuries	Yes	Infection caused from contact with open and unprotected wounds and other bodily fluids from an infected person	2	4	1	7	Avoid physical contact with anyone. Wear PPE – Gloves and overalls.	Everyone	Whenever safe and possible to do so.
3.	Infection passed on by Ingestion	Yes	Transmission of virus passed on through contaminated food plates, cups and utensils	1	4	2	7	Do not take food or drink from any unknown source like customers or work colleagues.	Everyone	Always
4.	Transmission of Covid 19 from touching infected surfaces	Yes	Contaminated surfaces not being cleaned and disinfected to prevent spread of virus	2	4	1	7	Avoid touching unclean surface. Wipe down all surfaces in the areas you are working before and after work with a disinfectant wipe. Wear Gloves.	Everyone	Whenever possible. Always wipe down after finish of day.
5.	Transmission of Covid 19 from infected clothing	Yes	Transmission of virus due to wearing of infected clothing moving from one premises to another	1	4	3	8	Wear clean overalls every job. Keep a clean set in vehicle if you need to visit more than one job in the day and change. Wash overalls or clothes every night in temperature 60 Degrees Centigrade or over.	Everyone	Every day and evening
6.	High & Very High Risk people on premises	Yes	Risk of severe symptoms and even death from transmission of virus to high risk people from visitors to property	1	5	1	7	Carry out Pre-visit check list and consider postponing job until safe. Ensure any high risk people are kept behind closed doors away from the work space and ensure thorough cleaning and	Person responsible for Pre-visit check. Everyone on site to take	Every Job

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								disinfecting of any area and surface that trades have worked or walk.. ie to toilet, kitchen etc. Use protective screens to stay apart from others.	responsibility for cleaning and disinfecting all areas and surfaces in working and transit areas.	
7.	Risk of transmission from sharing vehicles	Yes	Cross contamination from not cleaning regularly touched surface like handles, locks, handbrake, gearstick and music system when sharing vehicles	3	4	3	10	Clean all touched surface before and after every trip including handles, locks, handbrake, gearstick and music system. Try and travel with the same people every day to limit multi-contact. Passengers to face away from driver and each other. Keep windows open to circulate fresh air. Do not smoke in vehicles.	Driver should clean and passengers & driver should adhere to other measures.	Drivers and passengers of shared vehicles.
8.	Transmission of Covid 19 from touching tools and mobile phones.	Yes	Transmission from sharing tools and phones that may be contaminated.	2	4	1	7	Do not share tools or phones. If essential to do so, wipe with disinfectant before and after sharing. Wear protective gloves.	Everyone	At all times. Clean whenever shared.
9.	Prosecution from not following guidelines	Yes	Risk of Fine or Imprisonment from not following Guidelines and infecting others.	2	1	4	7	Ensure COVID Secure Policy is in place. Risk Asses every Job. Pre-Check with clients of their status. Ensure Policy and Risk Assessment are relayed to all staff and followed.	Management	At al times
10.	Add your own and follow template									
11.	Add your own and follow template									
12.	Add your own and follow template									
13.	Add your own and follow template									
14.	Add your own and follow template									
15.	Add your own and follow template									
16.	Add your own and follow template									
17.	Add your own and follow template									

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### B. Physical Hazards

No.	Hazard	Chance ? Yes / No	Hazard Details	O	S	C	RN	Action to mitigate or eliminate	By Who	When
1	Slippery or uneven ground leading to slips / falls on a level									
2	Work at heights, leading to falls (linked to factors such as the distance of the fall)									
3	Falls from height of objects such as tools or materials, leading to impacts on passers-by									
4	Inadequate space to work, such as low headroom, leading to head impacts									
5	Poor ergonomics (e.g. bad posture or repetitive work), leading to acute or chronic health effects									
6	Manual lifting / handling of materials, etc., with the potential for back, hand and foot injuries (linked to factors such as the characteristics of the load)									
7	Trappings, entanglement, burns and other hazards arising from equipment									
8	Transport hazards, either on the road or on premises / sites, while travelling or as a pedestrian (linked to the speed and external features of vehicles and the road environment)									
9	Fire and explosion (linked to the amount and nature of flammable material)									
10	Harmful energy sources such as electricity, radiation, noise or vibration (linked to the amount of energy involved)									
11	Stored energy, which can be released quickly and cause physical harm to the body (linked to the amount of energy)									
12	Frequently repeated tasks, which can lead to upper limb disorders (linked to the duration of the tasks)									

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13	Unsuitable thermal environment, which can lead to hypothermia or heat stress									
14	Violence to staff, leading to physical harm (linked to the nature of the perpetrators)									
15	Ionising radiation (from x- or gamma-ray machines or radioactive substances)									
16	Non-ionising radiation (e.g. light, magnetic, radio-waves)									

### C. Chemical hazards (substances hazardous to health or safety)

Sl. No.	Hazard	Chance ? Yes / No	Hazard Details	O	S	C	RN	Action to mitigate or eliminate	By Who	When
1	Inhalation of gases and fumes such as carbon monoxide (CO), the hazard would be linked to the amount of CO									
2	Contact with (or being absorbed through the body) hazardous materials such as acids (the hazard would be linked to the strength and amount of the acid)									
3	Ingestion (entering the body via mouth) of harmful materials such as lead paint									
4	Use of stored materials that degrade over time (such as oxidisers)									
5	Lack of oxygen.									

### D. Psychological hazards

Sl.	Hazard	Chance ?	Hazard Details					Action to mitigate or eliminate	By Who	When
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No.	Yes / No	O	S	C	RN			
1	Excessive workload, lack of control or communication, workplace physical environment, etc. leading to stress (linked to the magnitude and duration of stress factors)							
2	Stress arising out of physical violence, bullying or intimidation within the workplace							
3	Involvement in a major incident, leading to post traumatic stress (the hazard would depend on the nature of the incident)							

<b>Assessor</b>	Name	Signed
<b>Client Attendees (s)</b>	Name	Signed